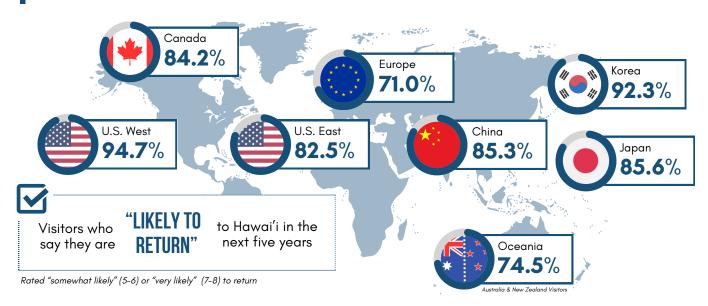


# **VISITOR SATISFACTION SURVEY** | Q2 2024

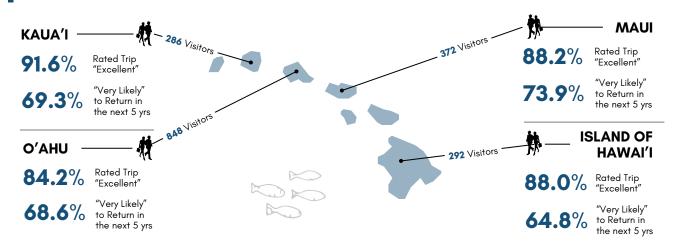
### LIKELIHOOD TO RETURN



### **VISITOR PROFILE BY MMA**

	Average Age	Affluent Households	Repeat Visitors	Average Party Size
U.S. WEST	<b>51</b> yrs	31.6% \$200K+	<b>80.4</b> %	3.83
U.S. EAST	<b>52</b> yrs	<b>29.7</b> % \$200K +	<b>57.3</b> %	3.81
(*) CANADA	<b>52</b> yrs	<b>25.2</b> % \$200K+	<b>56.2</b> %	4.32
OCEANIA	<b>56</b> yrs	<b>17.9</b> % \$200K+	<b>52.4</b> %	3.02
EUROPE	<b>47</b> yrs	<b>13.9</b> % \$200K+	30.0%	3.79
JAPAN	<b>47</b> yrs	<b>14.6</b> % ¥15M+	<b>69.5</b> %	5.51
** KOREA	<b>37</b> yrs	<b>13.6</b> % #150M+	<b>29.4</b> %	2.58
CHINA	<b>37</b> yrs	<b>31.9</b> % ¥1,096,900 +	<b>27.7</b> %	2.43

## MMA SNAPSHOT | U.S.WEST



# Overall Value for the Money by Island Rated Trip "Excellent" Value ISLAND OF HAWAI'I 40.5% O'AHU 40.6% MAUI 44.8%

### "Unlikely to Return" Rationale

**63.6**% Too expensive

30.6% Poor value

29.4% Want to go someplace new

18.2% Five years is too soon

18.1% Too crowded/ congested/ traffic

18.1% No compelling reason to return

16.9% Too commercialized/ overdeveloped

14.8% Flight too long

11.4% Unfriendly people/ felt unwelcome